



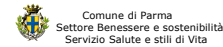
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Settore Benessere e sostenibilità
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EUROPEAN NETWORK ON FORWARD POLICIES AND
ACTIONS FOR THE SENIORS IN EUROPE

Volunteering in Europe

Pforzheim - Enzkreis
GERMANY

Wednesday, 19th MAY



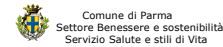
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Volunteering

“Volunteering is a free and spontaneous action for disadvantaged people (person or community) by those who do not belong to a family or friends network”

- i. **Being free of charge is not the only condition for volunteering action to exist.**
- ii. **It is therefore necessary to establish a mutual help relationship, only so it can be considered actual volunteering.**



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1991

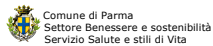
First Framework Law on Volunteering

Law 266

«...it is meant to add value in a personal, spontaneous way and free of charge, through the organization the volunteer works for, without any profit, even indirect, and for the purpose of solidarity.»

Among other aspects, *Service Centers for Volunteering* are introduced with this law and have the aim of:

- supporting skilled volunteering actions
- supporting a widespread solidarity concept
- coordinating several volunteering associations



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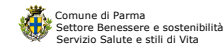
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From the nineties: shared administration

The relationship of Public Administration with citizens changed radically in the Nineties.



Citizens were previously seen as passive subjects who receive help from the State, in recent years a concept of a more balanced relationship develops

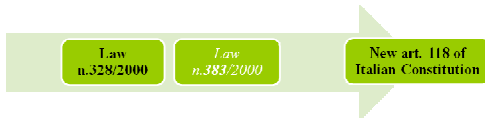


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From 2000: a major breakthrough

- 1) 2000 "Law 328": «Local Bodies, Regions and State, with their specific competences, **acknowledge and support the role of cooperation Bodies, social associations, foundations and patronages, volunteering associations**, with which the State has agreements on planning and managing the integrated system of actions and social services .» (art. 1 par. 4)
- 2) 2000 "Law 383": *introduces and regulates social promotion associations and widens the range of possible subjects that can take part in the voluntary work.*



- 3) 2001 "New art. 118" of Italian Constitution which states since 2001: "State, Regions, Metropolitan Cities, Provinces and Municipalities to support individual action by citizens and associations based on the subsidiarity principle" (Art.118 par.4).

From "Welfare State" to... ... "Welfare Society"

- Citizens do not act in place of institutions, neither to they act because there is a lack in such institutions. They rather acknowledge the responsibilities of institutions and their own and become "allies" to pursue common good.

The crisis of the Social State helps us understand how this model tries to go beyond the scarcity in public resources that are typical of old welfare state system. There is an attempt to solve problems without possibly using public resources

Towards a new role for Local Bodies

- No longer a providing or simply regulating body but rather a subsidiary system that is able to face all new situations that are not covered by typical procedures in administrative management.

Achieving a New Welfare

The most important innovations are locally based on...

...unprecedented **alliances** between municipalities and the non profit sector

...supporting the empowerment of "good municipalities" puts the citizens at the very core of attention

The project of the Municipality of Parma “Long life elixir”

- The preliminary **goal** is to enhance the local social infrastructure network and to understand the **current volunteering situation** in Parma



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Municipality of Parma and its voluntary civil service

Important contribution of civil service
Some important facts:

Law 64/2001
(since 2005 on a
voluntary basis)

- Opportunity for 18 to 28 year olds to **dedicate a year to solidarity** and share common values on which our democratic system is based
- Great opportunity also for local bodies to **have a young and motivated staff**

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The Elderly Service (E.S.) and the association network

FACT:
More and more elderly people experience loneliness

Need for integration of services of the Home Assistance Service with innovative projects

Each Local social infrastructure network (L.s.i.n) has been monitoring the area for potential risk situations

The E.S. plans to start actions to improve networking between associations in the area, as well as mutual knowledge and cooperation

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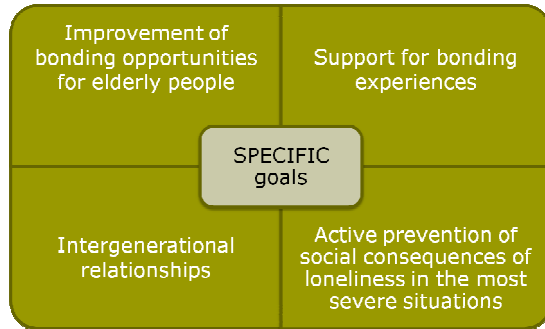
Aims of our project

SHARED ADMINISTRATION

“Protection of elderly people in a situation of difficulty and isolation”
[Perfect compliance with the 2006 operational plan of the Parma District]

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Specific aims



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Value indicators

Values are assessed on the basis of value indicators, such as:

Number of people for which an improvement
l.s.i.n. is required and assessment thereof

Reduced number of institutionalization, i.e.
nursing home

Assessment of the effects (assessment of the
number of associations, shared initiatives,
number of people who take part in the project)

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Actions to achieve our goals

1. **Maintain and enhance social relationship in the neighborhood and in the community**
2. **Find and activate resources within the community**
3. **Intergenerational bonding**

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Project management & Undertaken actions

We have an operational plan with a specific
goal setting made up of four trimesters



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The “Human Resources”

(social workers, r.a.a., Volunteers of the Associations, Civil service volunteers)

- All activities have been **constantly supervised** by the coordinating social worker of the municipality of Parma
- The role of volunteers is very important and they need to be encouraged, not just during the pre-planning session but **over the whole course** of the initiative

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Results at the end of the project

We enabled more than 30 people who live in difficult situation to improve their socialization opportunities.

THROUGH:

- ❖ Tailored neighborhood events
- ❖ Provided help to run errands (buy food,etc), go to the hospital and so on
- ❖ Intergenerational exchange with young people

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Thank you!

Vielen Dank
Merci beacoup
Tack
Ciao!